

Reflections

It's hard to say goodbye . . .



Beth Roberts, Adventist Retirement associate administrator for the Defined Contribution Plan, has accepted a position with Church Benefits Board (CBB), a ministry of the Cooperative Baptist Fellowship, effective April 1, 2021. We will miss her! She has helped shape Adventist Retirement into what it is today.

“It’s with many mixed emotions that I share my acceptance of the Executive Vice President/COO position at the Church Benefits Board,” said

Roberts. “I am grateful for the opportunity to have worked 23 years for the North American Division, 22 years with Adventist Retirement. It has been a privilege and blessing to serve God, our participants, and all of you. I will treasure our growing, learning and fellowship together. I am excited and anxious to see how God leads in this new chapter. That includes what He has planned for and with Adventist Retirement! He has always had—and will continue to have Retirement in the palm of His hands.”

“Beth leaves us having contributed so much to our workers and retirees for over two decades! She will be deeply missed by all and departs with our

PAYROLL BULLETIN BOARD

*Checks /EFT
Released*

THIS MONTH:

April 27

NEXT MONTH:

May 27

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and blessing to serve
God, our participants,
and all of you.”*



sincere appreciation and best wishes,” said Randy Robinson, Adventist Retirement Board Chairman.

“Beth has given generously her knowledge and skill as an associate administrator for our defined contribution plan. I am personally

thankful for her friendship, can-do spirit, and for her big heart for our participants,” added Edwin Romero, Adventist Retirement administrator. “I know the Lord will continue to bless Beth as she follows His lead in this new and exciting opportunity, and I wish her well.” ■

It's easier to say hello!

We welcome Andrew Choi, who joins Adventist Retirement on May 1 as associate administrator/chief financial officer, filling the vacancy created when Edwin G. Romero became administrator in May 2020.

Choi comes from the nearby Chesapeake Conference of Seventh-day Adventists where he has been employed since 2001, most recently as associate treasurer and auditor. “We are eager to have Andrew join our Adventist Retirement team,” said Romero. “In his 27+ years of denominational experience he has demonstrated a deep commitment to financial stewardship and careful accounting practices, as well as a genuine attitude of service. I know the Lord will bless and guide him in his new role here at the North American Division.”

Born and raised in Seoul, South Korea, Choi also spent six years in Brazil as part of a missionary family. He is multi-lingual—fluent in Korean and English, and able to communicate in Portuguese and Spanish. He has an MBA from Hood College in Frederick, Maryland, and a B.S. in accounting from Atlantic Union College in South Lancaster, Massachusetts. In addition to conference treasury work, he has extensive experience as an academy business



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manager, having served at three academies in the Northeast. He and his wife Paula Choi have a young adult daughter, Abigale.

“I am so grateful [for] how God has led me all my life, and humbled to be given this awesome opportunity to be part of the Adventist Retirement Services team,” said Choi. “I am excited and look forward to learning and serving our church’s retirement community.” ■

GO PAPERLESS!

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You can also view and download archived issues of *Reflections* using this link.

SHARP Corner

2019 and 2020 HRA Claims Deadlines

2019 claims may still be submitted, but only until March 31, 2021, and must be done on paper claims forms. You can download and print a form by logging into your Aon account. If you haven't yet set up your online account at retiree.aon.com/adventistretirement, now is a good time.

You can also get claim forms by calling 844-360-4714. Keep in mind that Catastrophic HRA claims have a separate form and you will need to call the above number to request the form. The deadline for 2020 claims (which may be filed via the online portal) is December 20, 2021.

HRA Requirements and Eligibility

This is our fifth year in the marketplace world where retirees are working with Aon Retiree Health Exchange to enroll in a medical and/or prescription drug plan. As a reminder, you must be enrolled through Aon continuously to maintain your HRA eligibility. **NOTE:** This means if you switch from Aon to a local agent or someone you were referred to, and no longer have an active enrollment through Aon, you will permanently forfeit your HRA eligibility.

Medicare and COVID-19—Just So You Know!

Per <https://www.medicare.gov/medicare-coronavirus>, Medicare covers the following expenses related to COVID-19:

- ▶ Lab tests for COVID-19
- ▶ FDA-authorized COVID-19 antibody testing if you were diagnosed with a known current or prior COVID-19 infection
- ▶ Monoclonal antibody treatments for COVID-19
- ▶ COVID-19 vaccines: You pay no out-of-pocket costs

Call Medicare directly if you have any questions at 1-800-633-4227.

Adventist Retirement | www.adventistretirement.org

Edwin Romero

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Aon Retiree Health Exchange:

Phone: 1-844-360-4714

SHARP Healthcare Eligibility Queries:

Phone: 443-391-7338

Email: SHARP@nadadventist.org

Submit DVH claims to:

Adventist Risk Management
SHARP, PO Box 1928
Grapevine, TX 76099-1928
Phone: 1-800-447-5002

Payroll Bulletin Board:

Phone: 443-391-7343

General payroll information:

*Lost checks, tax withholding,
direct deposit, award letters for
housing, loans, MediCaid*

Phone: 443-391-7345 or
443-391-7344

SHARP Dental/Vision/Hearing and Pre-Medicare Member Portal

Members, you can now access information about your benefits and claims information at <https://secure.healthx.com/webtpamember.aspx>. You'll be able to view/print/request your member ID card, view claim status and history, see your Explanation of Benefits and more!

- 1 Go to <https://secure.healthx.com/webtpamember.aspx>
- 2 Click **Register Now**. Read the License Agreement and click **Agree**.
- 3 Enter your date of birth, zip code and member ID (this is on your SHARP Card).
- 4 Create a username and password (must be at least 8 alphanumeric characters) and enter three security questions and answers.
- 5 Confirm your information and you're in!

Our team is here to help you, so please feel free to reach out via email at SHARP@NADAdventist.org, or by calling 443-391-7338.