

Your Online Resources



**ANYTIME.
ANYWHERE.**

Your Member Portal.

Members can access information about their plan benefits and claim information at www.webtpa.com.

This secure site keeps member information safe and ensures strict HIPAA-compliant confidentiality. The member portal provides self-service tools designed to save time by giving you the ability to:

- View eligibility information for subscribers and dependents
- View, print or order an ID card
- View claim status and history
- View your Explanation of Benefits
- Search for a provider near you
- Download plan-specific forms and documents
- Go paperless
- Communicate with Customer Service

Logging on to www.webtpa.com

- 1 Go to www.webtpa.com.
- 2 Click Member Log In.
- 3 Click Register Now. Read the License Agreement and click Agree.
- 4 Enter your date of birth, zip code, and member ID.
- 5 Create a username and password of your choice (password must be at least 8 alphanumeric characters) and enter three security questions and answers.
- 6 Confirm your information and start enjoying the benefits of your new secure online account immediately!

We're here to help.

Visit www.webtpa.com or call the phone number on the back of your ID card for further questions.



ADVENTIST
RETIREMENT

Seventh-day Adventist Church
NORTH AMERICAN DIVISION

