ArkLA Retiree Convocation

On September 17, my wife Andee and I landed in Little Rock, Arkansas, picked up a rental car and drove to beautiful Camp Yorktown Bay. It was our privilege to meet with the retirees living in Arkansas and Louisiana for a weekend of relaxation, good food and spiritual refreshment. Don Gilbert, retired GC Treasurer led out for the weekend. Dr. Peter Landless from the Health Ministries Department of the General Conference, and John Matthews, Trust Services and ASI Director of the Southwestern Union Conference provided (Continued on page 2)
devotional messages. I spent some time talking with retirees about healthcare issues for retirees and other general retirement questions. Andee and I even borrowed a guitar and sang a song (see picture.) Steve Orian and Dennis Shafter, Conference President and Executive Secretary welcomed the retirees and spent time with them.

I know there are other groups of retired workers who gather together from time to time. Some have retreats and some have newsletters. Send me some pictures and stories of your gatherings.

Del Johnson,
Administrator

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Retirement from a different perspective

As the person who answers the main Retirement line it is an absolute pleasure to be working directly with the Retirees of NAD. I have had the opportunity to listen to Retirees talk about their work and all the varied places they have lived in the mission field. I have even been reunited with a childhood friend of my mother; someone she had not seen since she was a young adult in Trinidad. Of course not every caller is contented with things and so I have learned to patiently listen while I work to resolve as best as I can every dilemma. Most popular is the “why can’t I get a live person” complaint! Unfortunately this is sometimes unavoidable, but I assure you that we seek to address your concerns within 24 hours of having received the message.

For retirees requiring income verification; these are processed on Thursdays in the payroll department. Barbara is very busy handling all the varied requests that I forward to her that come from you and so she has created a good system for churning out results as best she can. Long time Retirees might remember Chris as the one who managed death certificates and questions arising out of the passing of a spouse. Retirement has decided to have her efficient skills be added to Barbara’s; so they now work as a team making sure payroll issues are handled in a timely manner, not to mention making sure that you all receive your monthly direct deposits!

Have you made the decision to receive direct deposits yet? Well if not it’s a tool that will make sure that
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no matter where your travels take you, you will always have access to your funds. Retirees of this era are not like those in the past; retirees now travel and troop all across America and even to international locations. Direct deposit will make sure that you don’t miss a beat! So send a voided check with your SSN on it and we’ll start depositing your payment directly into your account.

So NAD Retirees, we are all here to help! All 30 of us! Yes we are a big team; working for people with big hearts on a big project…keeping Retirees happy.

Joy Alexander,
Administrative Secretary & Receptionist

Adventist Retirement Plans
Del Johnson
Administrator
Lyn Wick
Associate Administrator
Judy Beers
Associate Administrator
Maurine Wahlen
Associate Administrator

Adventist Risk Management: 1-800-447-5002
Healthcare Claims Queries

SHARP: 301-680-5036
SHARP@nad.adventist.org
Healthcare Eligibility Queries

Submit all claims to:
Adventist Risk Management—SHARP
PO Box 1928
Grapevine, TX 76099-1928

Medco Health: 1-800-841-5396
Verify pharmacy participation with Medco Health

Payroll: 1-888-838-8955
Bulletin Board of Payroll Information

NAD Retirement Department
Fax: 301-680-6190
12501 Old Columbia Pike
Silver Spring, MD 20904-6600

Barbara Yowell: 301-680-6244
Lost checks, direct deposits, 1099R, tax withholding, change of address, verification of benefits for loans, housing, Medicaid

Joy Alexander: 301-680-6249
General Retirement Office Information
Reporting a death, disability reviews

www.RenewedandReady.com
Retirement Web Site

You may not be aware that Retirement has a simple web site which you might find valuable. Go to www.nadadventist.org/ret/ If you click on the Retirees link, you'll find various information which you can look-up or download.

Click on the following links to:

**Information:** Find Retirement staff names and initiate an email.

**Newsletter:** Download copies of our newsletters going back to 2002.

**Downloads:** Download various documents such as the latest SHARP booklet, Parsonage Allowance Exclusion letter, Form W-4p, etc.

**FAQ:** Frequently asked questions are answered.

**Calendar:** (Available shortly) Provides dates that monthly benefits are released.

On the home page we also provide a link to the on-line Renewed & Ready magazine. We are working to upgrade the website to make it more useful and pleasant to visit.